Unscheduled, General Fund Overtime Hours Human Relations Commission



KPI Owner: Diniah Calhoun Process: Overtime Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY14 = 0.5/hours	Data Source: Expense	Plan-Do-Check-Act Step 8: Monitor and diagnose
Goal: 20 hours/annually or 1.66 hours/monthly	Distribution PeopleSoft	Measurement Method: The number of hours of overtime paid for by
	Goal Source: Scope	general fund dollars, rate calculated by dividing by total worked hours
	Summary	Why Measure: To help address structural budget issues
	Benchmark Source: TBD	Next Improvement Step: TBD
Benchmark: TBD		

How Are We Doing?



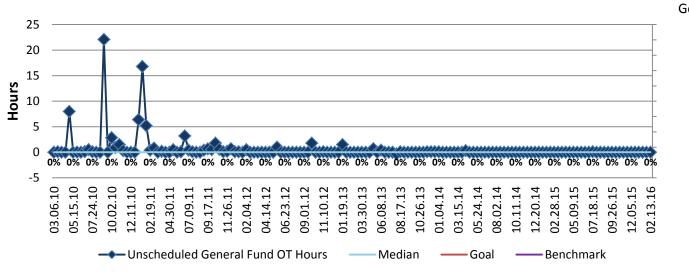
01.31.16-02.13.16	01.31.16-02.13.16
Goal	Actual
2	0
Hours	Hours



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Root cause analysis is not necessary because the department's overtime hours are less than 2 % of Louisville Metro Government's total overtime hours.

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